![TeamSupport]

# Enhance Patient Care

## Customer Support Software To Meet All Of Your Patients' Needs

At the heart of every healthcare organization is customer care – and at TeamSupport, customer and patient care is made simple.

Through our platform of customer support products, which includes Support (ticket management), Messaging & Live Chat (live chat software), Success (customer success), and Insights (customer data analytics), we empower organizations to meet all of their patients' needs by bringing visibility into their needs.

### Ready to enhance your patient care?

### Let's chat!

**sales@teamsupport.com**

## Our healthcare capabilities include:

### Easier Patient Communications

Many organizations rely on front desk operations to connect with patients. This often leads to high call volumes, overworked agents, and limits the number of customers that can be reached. With TeamSupport's live chat software, you can automate many patient requests through chatbots - enabling your business to engage with more patients, relieve front desk stress, and resolve inquiries faster.

### Secure Conversations

Patient privacy matters. With our HIPAA-compliant chat, you can talk with your patients in the manner they prefer. 80% of people want to talk with their healthcare providers on their smartphone. Meet their needs by allowing them to connect with you through chat - knowing their privacy is always protected.

### Smooth Operations

Not intended to be patient facing, our ticket management tool can be used as an internal help desk to keep your operations running smoothly. No matter which department needs something from another, rest assured that your team gains visibility into all requests and can remain productive.

### Match Your Brand

In the healthcare industry, your brand voice is an important part of gaining patient trust. With our chat platform, you have the freedom to completely customize the software so your branding is consistent when engaging with patients.

POTOMAC PEDIATRICS®    inspire® UPPER AIRWAY STIMULATION    PRO·CARE MEDICAL CENTERS    AMERICAN LUNG ASSOCIATION    TELADOC